

Canature

2024 Environmental, Social and Governance (ESG) Report





Content

Content	1
About This Report	3
Board Of Directors Statement	5
Message From The Chairman	6
2024 Big Data	9
About Canature	10
Esg Governance	12
Esg Governance Structure	12
Stakeholder Engagement	13
MATERIAL ISSUES IDENTIFICATION	14
Green Development:	15
Environmental Management	16
Emissions Management	19
Energy And Resource Management	24
Health-Centric Operations:	29
Focusing on Innovation Momentum	30
The Beauty of Health	38
People-Oriented Approach	42
Social Responsibility	53



Innovative Governance:	57
Three-Tier Governance	59
Risk Management	61
Shareholder Returns	62
Information Disclosure And Investor Relations	63



About This Report

This report constitutes the second Environmental, Social, and Governance (ESG) Report of Canature Health Technology Group Co., Ltd. (hereinafter referred to as "Canature", "the Company", or "We"). It systematically outlines the Company' s environmental, social, and governance-related systems, practices, and performance for the year 2024.

Report Scope And Boundaries:

This report reviews the Company's environmental, social, and governance (ESG) performance for the fiscal year 2024 (from January 1 to December 31, 2024). To enhance comparability and forward-looking perspective, certain sections include retrospective references to prior years or prospective statements where appropriate.

Preparation Basis:

- **SZSE Listed Company Self-Regulatory Guidelines No. 17 Sustainability Reporting** (2023);
- **★ Global Reporting Initiative (GRI) Standards;**
- **SZSE Listed Company Self-Regulatory Guidelines No. 2 Standard Operations for ChiNext Listed Companies;**
- **☆ Chinese Academy of Social Sciences ESG Guidelines (CASS-ESG 5.0) and other related documents.**

Period And Access To Report:

This report is released regularly on an annual basis, aligning with the financial year. It is written in Simplified Chinese and English and published in an online format.

The report can be accessed and downloaded from the designated information disclosure website of the China Securities Regulatory Commission, CNINFO (www.cninfo.com.cn), as well as on Canature's official website.

Data Explanation:

Unless otherwise stated, all information and data referenced in this report are derived from the company's internal official documents, statistical reports, financial statements, relevant public filings, or company-verified ESG information. Where no special indication is provided, the monetary unit is RMB.



Contact Information:

Contact Department: Secretary's Office of Canature Health Technology Group Co., Ltd.

Contact Address: No. 518, Chuanda Road, Pudong New District, Shanghai.

Contact Person: Dongying Lu

Consultation Hotline: 021-58599901

Fax Number: 021-58599901



Board Of Directors Statement

The Board of Directors serves as the highest governing body for ESG management, overseeing the decision-making, supervision, and administration of environmental, social, and corporate governance matters. This includes formulating the company's ESG governance strategy, assessing ESG-related impacts, risks, and opportunities, monitoring the implementation of ESG initiatives, and tracking progress toward ESG goals. Additionally, the Board actively promotes ESG disclosure, reviews the annual ESG report, and ensures the execution of ESG-related resolutions to guarantee their effectiveness and reliability.

The Board of Directors and all directors hereby confirm that this report contains no false statements, misleading information, or material omissions. Looking ahead, the Board will continue to oversee and manage the company's performance in environmental, social, and governance aspects, providing stakeholders with reliable, consistent, and comparable key information. We remain committed to fulfilling our mission of "Making Healthy Water Accessible Everywhere."



Message From The Chairman

Respected Partners, Investors, Employees, and Friends from All Sectors of Society:

Since our establishment in 2001, we have been committed to providing customers with ecofriendly products that fully meet health standards for drinking water. We advocate for lifetime services, product lifecycle management, and comprehensive recycling of replaced waste materials. Adhering to our corporate vision of "Becoming a Global Leader in Healthy Water Solutions," we are dedicated to contributing to



human well-being and environmental protection through innovative technologies and sustainable development principles.

I. Building a Sustainable Ecosystem with Green Development as the Foundation

Canature consistently regards green transformation as the cornerstone of corporate development. The Canature Park has achieved "zero wastewater discharge into sewage pipelines" for multiple years. Through a comprehensive water recycling system, domestic wastewater is purified and reused, establishing the company as an industry benchmark for green manufacturing.

We not only ensure that our products are green, eco-friendly, and healthy, but also uphold the same standards for our production processes and the park's green environment—transforming our industrial park into a beautiful garden-like space. In 2024, we further integrated low-carbon technologies such as solar energy to enhance energy efficiency. The park prioritizes green landscaping, utilizing defective products as planters and flower beds, embodying our commitment to resource circularity. Moving forward, we will continue exploring the integration of industrial tourism and circular economy, using green revenue to reinvest in ESG initiatives—creating a closed-loop system for sustainable development.

II. Empowering Social Responsibility with Healthy Water Solutions

"Whole-House Water Purification for Family Health" is not merely a product philosophy, but a commitment to quality of life. Our water purification systems now serve over 300,000 households across more than 100 countries and regions. Through our



comprehensive solution ecosystem - including pre-filtration, central purification, and point-of-use drinking systems - we have made clean water a standard of modern living. Beyond commercial success, we actively engage in philanthropic initiatives. Our participation in rural revitalization projects has brought advanced water purification technologies to remote areas, improving drinking water conditions and supporting China's Healthy Nation strategy. We remain dedicated to making quality water accessible to more families.

"A Beautiful & Healthy Enterprise, A Century-Long Company, Serving People's Wellbeing, Creating Social Value" - this vision encapsulates our enduring pursuit of value creation. It represents not just an aspiration, but the fundamental principle guiding our every action.

III. Advancing Transparent Development Through Governance Innovation

Corporate governance serves as the cornerstone for effective ESG implementation. Since our founding, we have established our employees, shareholders, partners, and customers as four fundamental pillars of our enterprise, jointly creating and sharing in our future. Since becoming a public company, Canature has continuously optimized our governance structure and enhanced governance systems to ensure healthy, sustainable development while protecting investor interests - particularly those of minority shareholders. In 2024, we implemented several key governance documents including: ESG Management Regulations, Working Rules for Special Meetings of Independent Directors, Internal Control Systems. These provide comprehensive institutional frameworks for our governance system. We remain steadfast in safeguarding investor interests, as demonstrated in 2024 through: Complete and accurate information disclosure, Timely responses to investor inquiries, Multiple dividend distributions throughout the year. Moving forward, we will deepen engagement with investors and regulators, building multilateral trust through transparent disclosures as we continue strengthening our corporate governance framework.

IV. Looking Ahead: Long-termism and Global Vision

"Clear waters and lush mountains are invaluable assets" is not only a national strategy, but also the founding aspiration of Canature. We firmly believe that ESG is not a destination, but a continuous journey where only long-term dedication can achieve sustainable operations. Moving forward, we will focus on three key areas:

1. Technological Innovation:

We will continue pioneering low-carbon technologies, developing more environmentally friendly products to reduce energy consumption and pollution.

IN EVE



2. Global Collaboration:

By deepening cooperation with our overseas divisions, we will promote the internationalization of Canature standards.

3. Ecological Synergy:

Partnering with upstream and downstream stakeholders, we will build a green supply chain to drive the industry's low-carbon transformation.

In closing, on behalf of Canature's Board of Directors, I extend our sincere gratitude to all partners who have supported us. Allow me to define Canature's ESG philosophy in three principles: Reverence in balancing business and nature, Altruism in connecting products with people's livelihoods, Transcendence in forging both the present and the future. This report represents both our achievements to date and a new starting point. We look forward to joining hands with you all to collectively write a new chapter in sustainable development for Chinese manufacturing!



2024 Big Data

Environmental

Successfully passed the ISO 14001 Environmental Management System certification surveillance audit

Environmental protection investment exceeded RMB 3 million

Achieved 100% of major energy consumption targets

Achieved 100% hazard rectification rate

Total hazardous waste discharge decreased by 4.72%

0 m³ discharge into municipal sewage pipelines from the

Renewable energy usage surpassed 1,040,000 kWh

Social

Total R&D investment RMB 68.47 million

Number of R&D personnel 154 people

Cumulative patents up to now 351 pieces

Total number of suppliers 238 companies

Newly added suppliers 4 companies

Number of DSR service stations 5 stations

Number of violations of leaking customer information

Brand value reaches RMB 472.98 million

Fire emergency evacuation and fire fighting and rescue

drills 3 times

Product Certifications 21 items

Management Systems 8 items Product Design Awards 8 items

Signing Rate of Supplier Integrity greements 100%

Customer Satisfaction 93.1 points

Customer Complaint Resolution Rate 100%

Total Number of Employees in 2024 1,388 people

Amount Invested in Safety RMB 2.68 million

Assistance in Educational Development RMB 7.50

million

Governance

Held shareholders' general meeting 4 times

Totally issued 150 announcements

Held shareholders' general meeting 10 times

Totally paid cash dividends of RMB 156 million

Held shareholders' general meeting 7 times

Organized performance Exchange Meeting 2 times



About Canature

Company Overview

Canature Technology Group Co., Ltd. was established in 2001. Since the inception, Canature has been dedicated to the research, development, manufacturing, sales, and service of residential water treatment products, including whole-house water purifiers, whole-house water softeners, commercial drinking systems, reverse osmosis (RO) system, control valves, pressure tanks, and membrane elements. Canature was listed on the Shenzhen Stock Exchange's ChiNext board in 2011 (stock code: 300272).

Corporate Philosophy

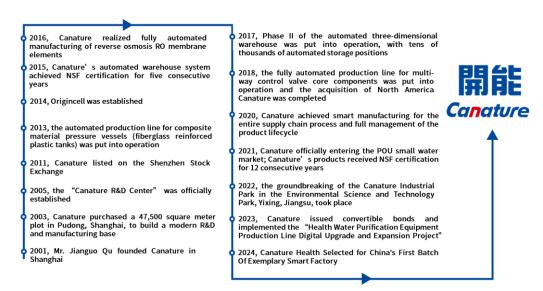
- ₩ Vision: To become the world's leading provider of healthy water solutions
- ₩ Mission: Making healthy water accessible everywhere
- ☆ Core Values: Integrity, Harmony, Diligence, Dedication
- **ജ** Spirit: Divine justice rewards the diligent, Virtue bears all things

Industrial Footprint

As a provider of comprehensive solutions, products, and services for global water treatment, Canature pioneered the concept of "whole-house water purification" in China in 2001. With over two decades of deep involvement in the water treatment field, Canature's product range covers 8 major categories, 83 series, and more than 1,700 varieties, exporting to over 100 countries and regions. While achieving rapid growth in sales, Canature has always adhered to the concept of sustainable development. While achieving rapid sales growth, the company has remained steadfast in its commitment to innovation and development. In January 2025, our "Al Large Model-Driven Smart Water Purification Equipment Factory" project was selected among China's first batch of Exemplary Smart Factory. This recognition serves as a high-level endorsement of the company's long-term dedication to technological innovation and digital transformation.



Development Milestones



Honors & Awards

During the reporting period, Canature was honored with multiple prestigious awards from government agencies and industry associations in recognition of our:

Туре	Award Titles	Recipient	Awarding Institution
	National Exemplary Factory	Canature	Ministry of Industry and Information Technology
	National Service-Oriented Manufacturing Demonstration Enterprise	Canature	Ministry of Industry and Information Technology
	China's Top 100 Growth Listed Companies	Canature	Securities Times
Government Departments	Shanghai Specialized, Sophisticated, Distinctive and Innovative Enterprises Brand Value Top 100	Canature	Shanghai Municipal Commission of Economy and Informatization
•	SFEO Producer Services Brand Value List	Canature	Shanghai Municipal Commission of Economy and Informatization
	2024 Shanghai Cultural & Creative Industry Development Promotion Program	Canature's products	Office of Shanghai Cultural & Creative Industry Promotion Leading Group
	2023 Oriental Talent Program - Top Talent Project(Raymond Ming Qu)	Canature's employee	Office of Shanghai Municipal Talent Work Leadin Group (CPC Shanghai Committee)
	2024 Top 100 Shanghai Private Manufacturing Enterprises	Canature	Shanghai Federation of Enterprises, Shanghai Entrepreneurs Association, Jiefang Daily
	1st Shanghai Enterprise Confederation "Philanthropy Star" Award	Canature	Shanghai Federation of Enterprises, Shanghai Entrepreneurs Association
	2023-2024 Shanghai Demonstration Enterprise for Self-Owned Export Brands	Canature	Shanghai Import & Export Chamber of Commerc
Other	Excellence & Influence Brand Award	Canature	HC Water Purification Network
Institutions	Ingenious Manufacturing Competitive Brand	Canature	HC Water Purification Network
	2024 International Design Excellence Awards (IDEA) - Bronze Winner	Canature's products	Industrial Designers Society of America
	2024 iF Design Award (Germany)	Canature's products	German Brand & Design Committee
	"Shanghai Brand" Certification	Canature's products	Shanghai Quality & Technology Certification Center



ESG Governance

Sound ESG governance is not just a "soft power" that shapes corporate branding, but also a "hard rule" that drives long-term business practices. Integrating ESG management into operational development is the foundation of Canature's high-quality growth and the greatest assurance for investors and stakeholders.

Guided by the UN Sustainable Development Goals (SDGs), Canature actively responds to stakeholder expectations and demands. By identifying and assessing material issues closely tied to corporate development, we enhance ESG management capabilities and operational stability, fostering high-quality growth.

ESG Governance Structure

The company actively implements sustainable development concepts. While pursuing economic benefits and protecting shareholder interests, it also safeguards the legitimate rights and interests of creditors and employees, maintains good faith with suppliers, customers and consumers, and actively engages in public welfare initiatives such as environmental protection and community building, thereby promoting coordinated and harmonious development between the company and society as a whole.

In 2024, to further strengthen corporate social responsibility management, promote sustainable economic, social and environmental development, and actively fulfill ESG responsibilities, the company formulated the "Canature Technology Group Co., Ltd. ESG Management System". This system integrates sustainable development with corporate strategy by establishing and improving organizational systems and working mechanisms related to sustainable development, coordinating the implementation of ESG work, identifying and managing long-term ESG risks and opportunities, and laying a foundation for the company's healthy development.

The system clearly stipulates that the Board of Directors leads and makes decisions on the company's ESG work, while the Strategy Committee of the Board researches and guides specific tasks. All departments and subsidiaries are required to practice the company's ESG philosophy in all aspects of business operations to meet the company's ESG goals.



Stakeholder Engagement

The company considers stakeholder recognition as a crucial prerequisite for business operations and sustainable development. By establishing regular communication and collaboration mechanisms, we continuously expand engagement channels with stakeholders, promptly understand and actively respond to their expectations and demands. This approach maximizes comprehensive economic, environmental and social value creation for all stakeholders, achieving mutual development.

Stakeholder	Expectations and Demands	Response Methods / Communication Channels
Shareholders	Standardized Corporate Governance; Shareholder Returns; Information Disclosure	Continuous optimization of governance structures; Multiple dividend distributions annually; Timely publication of periodic reports; Online investor Q&A platform; Active participation in offline investor roadshows and conferences
Customers	Product Quality; After-Sales Service	Providing High-Quality Products; Continuous R&D Innovation; Establishing a Comprehensive After-Sales Service System
Employees	Protection of Fundamental Rights; Training & Career Development; Compensation & Benefits; Health & Safety; Work life balance	Sign labor contracts, Make timely social insurance and housing fund contributions Maintain market-competitive salary levels; Provide multi-dimensional training opportunities; Ensure workplace health and safety standards; Address employee needs through labor union channels; Organize diverse staff activities
Environment	Eco-Conscious Operations; Emission Reduction; Energy Optimization	nhance Pollutant Emission Management; Upgrade Energy-Saving Equipment to Reduce Energy Consumption; Recycle Materials; Implement Green Office Practices; Promote Green Culture
Partners (Including Suppliers, Industry Peers, etc.)	Sustainable Supply Chain; Industry Collaboration	Maintain Strong Supplier Relationships; Actively Conduct Cross-Industry Exchanges
Government & Regulatory Compliance	Lawful Operations; Business Ethics	Comply with Tax Laws; Accept Supervision and Inspections by Regulatory Authorities; Strengthen Corporate Governance and Compliance Operations; Enhance Anti-Bribery and Anti-Corruption Management; Protect Intellectual Property Rights; Disclose Information According to Laws and Regulations
Community& Public	Community Development; Public Welfare Philanthropy	Regulations Conduct Social Welfare Activities; Actively Carry Out Charitable Activities



Material Issues Identification

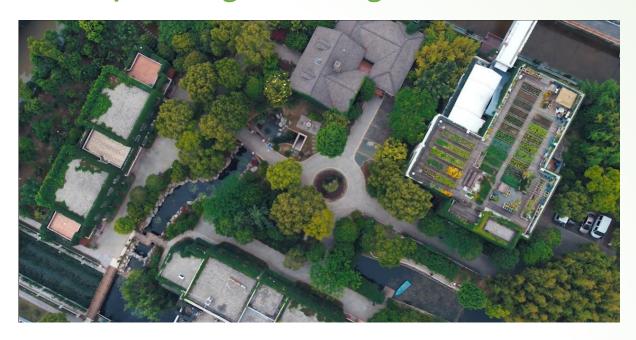
The company has identified its 2024 material issues through stakeholder engagement, while considering national industrial policies, industry trends and corporate strategy. These issues were evaluated using a materiality matrix based on two dimensions: their impact on corporate sustainable development and their significance to external stakeholders, resulting in prioritized material issues.



Importance to Business Operations and Development



Green Development: Empowering the Ecological Future





Environmental Management

Canature adheres to the environmental management principle of "conserving resources, preventing pollution, promoting harmony between humanity and nature, and contributing to society," continuously enhancing its environmental management capabilities by setting annual environmental objectives, establishing a management framework with the President as primary responsible party and department heads as collaborative partners, decomposing targets across departments, conducting regular monitoring and evaluation, strengthening accountability awareness, implementing environmental impact assessments, and enhancing risk management to prevent environmental incidents.

Key Performance

During the reporting period, environmental protection investments exceeded RMB 3 million, primarily allocated to water quality remediation of the east-west waterways within the industrial park.

Environmental Management Objectives

The company has established an energy conservation responsibility system to save energy and improve economic efficiency. Through measures such as job responsibility systems and energy quota management, it has institutionalized and specified energy management, set annual environmental management objectives, steadily enhanced environmental management performance, and continuously strengthened the development of an environmentally friendly enterprise.

	2024 Target Values	2024 Actual Achieved Values
1	Annual Electricity Consumption: 14 million kWh	Annual Electricity Consumption: 13.97 million kWh
2	Annual Tap Water Usage: Approx. 65,000 m ³	Annual Tap Water Usage: Approx. 64,900 m ³
3	Annual Natural Gas Usage: Approx.130,000 m³	Annual Natural Gas Usage: Approx. 126,900 m ³
4	Solid Waste Management: 100% Controlled	Annual Solid Waste Treatment Volume: 410 tons, 100%
т	Solid Waste Management. 100 // Controlled	Controlled

Key Performance

During the reporting period, 100% of the major energy consumption targets were achieved.



Environmental Management System

The company is committed to establishing and improving a comprehensive, systematic, rigorous and efficient environmental management system. In 2024, the company passed the ISO 14001 Environmental Management System certification surveillance audit, with the certification scope covering the design and manufacturing of water purification equipment and its core components.



Sound Environmental Regulations

The company strictly complies with laws and regulations including the Environmental Protection Law of the People's Republic of China, the Energy Conservation Law of the People's Republic of China, the Air Pollution Prevention and Control Law of the People's Republic of China, and the Solid Waste Pollution Prevention and Control Law of the People's Republic of China. Internally, the company has established scientific and standardized environmental management systems and related control procedures such as the Quality and Environmental Management Manual, Environmental Monitoring and Measurement Control Procedures, and Energy Resource Management Procedures. Clear environmental protection principles are integrated into operations and product development, actively fulfilling environmental responsibilities and committing to reducing environmental impact through innovative technologies and management measures to achieve sustainable development.

Environmental Supervision And Review

During the reporting period, the company continued to improve environmental management standards, conducting annual environmental management system inspections and implementing a quantitative supervision and review mechanism. The forms of supervision and review included special inspections, comprehensive inspections, self-inspections, and others.

Key Performance

During the reporting period, the company conducted: 17 comprehensive inspections, 1 automated fire control system test, 12 fire equipment inspections, 1 lightning protection facility test, identified potential safety hazards with a 100% rectification rate.



Environmental Risk Management

The company actively enhances environmental risk management capabilities. In accordance with laws, regulations, and policy requirements such as the Emergency Management Measures for Sudden Environmental Incidents and the Filing and Management Measures for Emergency Plans for Sudden Environmental Incidents in Enterprises and Institutions (Trial), the company has established internal response procedures, including emergency management and hidden hazard investigation. It analyzes potential sudden environmental incidents, assesses their possible consequences, and proposes corresponding environmental risk prevention measures. Additionally, the company maintains a complete emergency response grading process to mitigate the environmental impact of emergencies.

In 2024, the company revised its emergency response plan for sudden environmental incidents and conducted emergency drills for scenarios such as hazardous chemical leaks, mechanical injuries, and electric shock accidents, effectively strengthening its environmental risk response and disposal capabilities.

The company also prioritizes stakeholder needs and expectations regarding environmental management. Relevant departments regularly discuss key concerns and prepare appropriate responses. In 2024, the company identified and addressed the following stakeholder demands, expectations, and countermeasures:

Stakeholders	Needs and Expectations	Countermeasures	Frequency
Lessee		Conduct regular inspections of lessees, promptly identify and resolve issues through communication.	Daily
Environmental Protection and City Appearance Bureau	noise emissions meet standards, and hazardous	Implement the environmental management system, adhere to environmental laws, standardize operations, properly store and dispose of hazardous waste, and conduct regular monitoring to ensure compliance.	Annually
External Construction Parties	Provide convenience for construction work	Offer necessary construction conditions, sign environmental protection agreements as needed, and ensure proper storage and disposal of construction waste in compliance with regulations. Agreements are signed before entry, and regular spot checks are conducted.	Weekly



Stakeholders	Needs and Expectations	Countermeasures	Frequency
Neighboring Enterprises and Environment	Prevent noise disturbance incidents	Optimize production processes to control equipment noise levels, conduct regular noise monitoring, and ensure compliance with standards.	Annually
Transportation Providers	Ensure safe during transportation	Maintain clear road access and secure transport by signing agreements with contracted carriers, while internal signage provides clear guidance. Regular spot checks are conducted.	Weekly

Emissions Management

Canature adheres to the principles of pollution reduction and compliant emissions, strictly complying with relevant laws and regulations including the Water Pollution Prevention and Control Law of the People's Republic of China, the Air Pollution Prevention and Control Law of the People's Republic of China, and the Solid Waste Pollution Prevention and Control Law of the People's Republic of China. The company has established procedures and systems such as the Environmental Monitoring and Measurement Control Procedures, continuously improving various environmental protection facilities to effectively control environmental pollutants generated during production and operations. In 2024, the company's wastewater, waste gas, and waste emissions met all relevant national and Shanghai municipal standards.

Solid Waste Management

The company has established solid waste management objectives and implementation plans, exercising control over waste-generating departments at the source. It strengthens the registration management of waste inbound and outbound processes, ensures proper storage of hazardous waste, and quantitatively entrusts qualified units for lawful disposal. Additionally, the company maximizes the recycling and reuse of solid waste.

Key Performance

During the reporting period: 100% controlled management of solid waste was achieved, Total hazardous waste discharge volume decreased by 4.72% year-on-year.



The types of hazardous waste generated by the company mainly include waste adhesives and sealants, waste packaging materials, waste activated carbon, and waste engine oil.

Full-Process Control of Hazardous Waste The company has established standardized hazardous waste disposal procedures, maintains a hazardous waste management ledger, and has designated a hazardous waste storage area. In accordance with the relevant provisions of the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste, the company entrusts qualified third-party companies for the transportation and disposal of hazardous waste. Prior to transportation, the waste is safely packaged in compliance with the Pollution Control Standards for Hazardous Waste Storage, ensuring proper materials and packaging methods are used for disposal.

The company's solid waste primarily includes waste card board boxes and waste plastic.

Recycling and Reusing Solid Waste For scrap materials generated during blow molding and injection molding processes, or defective products identified during inspection, the company crushes and repurposes them through reasonable secondary utilization, achieving a 100% utilization rate of plastic pellet raw materials. For discarded semi-finished products, the company redesigns them into plant pots or decorative items to enhance the workplace environment within the industrial park, increase green spaces, and reduce waste disposal burdens.

Figure: Recycling of Discarded Semi-Finished Products

Waste	Unit	2024	
Total Hazardous Waste	*******	113.29	
Processed	tonnes	113.29	
Total Solid Waste	******	410.00	
Processed	tonnes	410.00	
Solid Waste Emission	tonnes/RMB	0.00243	
Intensity	10,000 revenue	0.00243	
Hazardous Waste	tonnes/RMB	0.00067	
Emission Intensity	10,000 revenue	0.00007	





Waste Gas Emission Management

The company strictly complies with the requirements of laws and regulations such as the Air Pollution Prevention and Control Law of the People's Republic of China and the Beijing Municipal Air Pollution Prevention Regulations, carrying out pollution prevention and waste gas treatment scientifically. The main waste gases generated in the production workshops of the plant area include non-methane total hydrocarbons, benzene, toluene, etc., which are centrally treated through activated carbon waste gas purification equipment with an efficiency rate exceeding 90%. Additionally, the company annually commissions qualified testing agencies to monitor industrial and fugitive waste gas emissions from the factory.

	Indicators	Results Average Emission Concentration (mg/m3)	Emission Rate (kg/h)	Comprehensive Em for Air Pollutants (I Emission Maximum Average Emission Concentration (mg/m3)	DB31/933-2015)
Fugitive Emissions	Non-Methane Total Hydrocarbons	0.65	I	4.0	/
(Average of 3 Downwind Measurements)	Benzene	<5.5×10 ⁻⁴	/	0.1	/
	Toluene	<5.5×10 ⁻⁴	/	0.2	
Organized Emissions	Xylene Non-Methane Total Hydrocarbons	<5.5×10 ⁴ 16.16	0.24	70	3.0
(Average of 2 Discharge Points)	Benzene	<0.20	/	1	0.1
	Toluene	<0.30	/	10	0.2
	Xylene	<0.30	/	20	0.8



Wastewater Discharge Management

Canature 's water supply primarily comes from municipal tap water, used for domestic purposes in the park and as circulating cooling water for production equipment such as injection molding machines and hollow molding machines. Wastewater mainly includes production wastewater and domestic sewage. The company complies with national and local standards, conducts regular drainage testing, and engages professional third-party agencies to issue CMA-certified test reports based on the results.

Within the Canature park, domestic sewage and directly dischargeable production wastewater are treated through park facilities and biological processes to achieve Class I, II, and III water quality standards: Class III ecological water quality is used for irrigation of seedlings, vegetable/fruit cultivation, and landscape fish pond circulation. Class II ecological water quality serves car washing, object cleaning, and other sanitation purposes. Class I ecological water quality maintains the park's ecological landscape. The Canature park has achieved "zero discharge" of wastewater for multiple years, positively contributing to environmental restoration. For production wastewater that cannot be directly discharged, the company entrusts qualified third-party units for lawful disposal.

Case: Canature Eco-River Swimming Challenge

Since 2013, the annual Canature River Swimming Invitational has become a signature brand event. Powered by the company's self-developed river water purification system, competitors can swim safely in clear, natural waterways. This initiative not only promotes athletic health but also advocates the sustainable development philosophy of harmonious coexistence between humans and nature. The river rehabilitation project has become a model for regional environmental governance.





Greenhouse Gas Emissions

Guided by the principles of sustainable development and corporate social responsibility, the company actively responds to global climate change initiatives and China's strategic goals of achieving carbon peak and carbon neutrality. Reducing greenhouse gas (GHG) emissions has been identified as a critical task for sustainable growth. We are committed to mitigating the climate impact of our production and operations, ensuring year-on-year reductions in corporate GHG emissions, and achieving net-zero carbon dioxide emissions by 2050 to safeguard the global ecological environment.

The company's primary GHG emissions include carbon dioxide (CO_2), methane (CH_4), and nitrous oxide (N_2O). Direct emissions originate from wall-mounted furnaces, canteen stoves, mold-cleaning equipment, and company vehicles. Indirect emissions are predominantly attributed to purchased electricity, which constitutes the largest share of the company's total GHG emissions.

The company successfully completed the commissioning of a natural gas tri-generation project. This system utilizes natural gas-powered internal combustion engines to supply electricity and heat. Upon full operation, the project delivers an annual net electricity output of 470,000 kWh and a usable waste heat supply of 2.44 million MJ. These measures are projected to save 35.6 metric tons of standard coal annually, reducing CO₂ emissions by 50.7 metric tons per year.

Green Electricity Replacement Through Self-Built Photovoltaic Power Station By utilizing the rooftop photovoltaic power station already constructed, Canature continuously supplies green electricity to its industrial park annually. During the reporting period, the proportion of green electricity offset reached approximately 8% when comparing the photovoltaic power generation with the total consumption of water, electricity, and gas in the facility.

Reducing Purchased Electricity Through Energy-Efficient Equipment

The company has adopted energy-saving measures, including replacing traditional lighting with LED fixtures in workshop areas, to minimize reliance on externally sourced electricity.

Figure: Rooftop Photovoltaic Power Station



Figure: Commissioned Tri-Generation System





Energy And Resource Management

Canature primarily utilizes natural gas, electricity, and water resources in its production and operations. In terms of water resources, the company has achieved zero discharge into municipal sewage pipelines. Recognizing the impact of climate change on its business, Canature is committed to addressing climate-related challenges through refined energy management practices.

Туре	Unit	2024 Energy Consumption Overview
Water: Water consumption per RMB 10,000 of output value	m³/ RMB 10,000	0.3847
Electricity: Electricity consumption per RMB 10,000 of output value	tce/ RMB 10,000	0.0236
Natural gas: Natural gas consumption per RMB 10,000of output value	tce/ RMB 10,000	0.0009

Energy Management

The company strictly complies with laws and regulations such as the Energy Conservation Law of the People's Republic of China, continuously reducing energy consumption and improving energy efficiency in production and operations to achieve systematic and refined energy management. During the reporting period, the company successfully completed the surveillance audit for its ISO 50001 Energy Management System certification.

In 2024, the company developed and deployed an Energy Management Platform to efficiently monitor energy consumption data across the entire manufacturing process. The platform features comprehensive energy data collection capabilities, enabling real-time tracking and in-depth analysis of various energy consumption metrics. It accurately identifies energy waste and high-consumption processes while providing visualized energy data management. Key functionalities include:Per-unit product energy consumption statistics. Energy consumption analysis. Carbon emission analysis. Alerts for abnormal energy use in high-consumption equipment and critical sites. This platform significantly supports Company in achieving energy conservation and carbon reduction goals.





Figure: Development and Launch of Energy Management Platform

Key Performance

During the reporting period, the consumption of renewable energy exceeded 1,040,000 kWh.

During the reporting period, the company implemented the following measures to enhance energy efficiency and reduce energy consumption:

Rooftop Photovoltaic Power Station	The company has constructed a rooftop photovoltaic power station, with a total installed capacity reaching 1.29 MW by the end of the reporting period. During the reporting period, the station generated 1.041 million kWh of electricity, delivering RMB 833,000 in economic benefits.
Intelligent Phase- Control Energy Saving	By utilizing phase-control energy savers to block transient currents, surges, harmonics, and line noise interference, the power factor is improved and energy consumption is reduced. The achieved power-saving rate reaches 8.68%, resulting in annual electricity savings of 906,000 kWh and generating RMB 725,000 in economic benefits.
Waste Heat Recovery	The company recovers thermal energy from hot oil circuits through hot water recycling, achieving a recovery rate of up to 70% of the actual input shaft power. The estimated annual energy recovery is 284,000 kWh, contributing RMB 227,000 in economic benefits.
Upgrading to Variable- Frequency Air Compressors	The variable-frequency compressors, equipped with permanent magnet motor technology and intelligent frequency conversion systems, can adjust compressed air output according to actual demand. After the upgrade, energy savings of 20% to 40% are achieved.

Water Resource Management

As a water treatment manufacturing enterprise, Canature possesses profound industrial expertise and specialized water treatment technologies. The company has implemented a comprehensive water reuse system across its industrial park. Domestic wastewater generated within the park undergoes advanced treatment combining A/O activated sludge process and constructed wetland technology, achieving compliance with varying water quality standards.



The company has innovatively integrated wastewater treatment and recycling with landscape management, simultaneously reducing purification costs and greening expenses. Treated wastewater that meets quality standards is recycled for Daily operational water use, Roof water replenishment, Landscape watering. This closed-loop system enables complete "self-sufficiency" in domestic wastewater management, exemplifying circular economy principles.

关键绩效

During the reporting period, the industrial park achieved $\, 0 \,$ discharge into municipal sewage pipelines.

Enhancing Material Management

The company implements stringent controls over incoming materials to prevent the procurement or use of raw materials containing hazardous substances. Currently, our primary raw materials include ABS resin, polypropylene, and RO membrane sheets. All product components undergo rigorous hazardous substance testing, with results confirming compliance within regulated limits—no prohibited substances detected.

In line with the green, low-carbon, and circular development strategy, the company has been committed to promoting environmentally friendly packaging design and cost-reduction initiatives since 2022. These efforts primarily focus on eliminating plastic from internal packaging materials, standardizing product specifications, and maximizing the recycling of defective products.

Elimination of Plastic in Internal Materials Embracing the concept of environmental sustainability, the company has implemented plastic-free packaging by eliminating EPE, EPS, foam materials, plastic bags, and box laminations. These have been replaced with biodegradable paper-based packaging solutions.

Product Specification Simplification Through standardization and specification consolidation, procurement costs have been reduced. The new product specifications are compatible with over 95% of similar complete products. This initiative has correspondingly enhanced production automation and improved first-pass yield rates in manufacturing processes.



While enhancing the efficiency of resource utilization, the company continues to explore and implement circular economy models. By modifying ABS plastic materials and integrating structural design, mold design, and other technologies, the company achieves metallic, pearlescent, and textured finishes on products. Compared to traditional chrome plating and spray painting processes, the paint-free material technology is more environmentally friendly and low-carbon, aligning with the company's commitment to carbon neutrality and sustainability advocacy. This significantly enhances the competitiveness of products in overseas markets. Currently, the company's paint-free material technology not only delivers unique product aesthetics but is also expected to achieve approximately 20% cost optimization.

Promoting Green Office Practices

The company encourages employees to conserve energy and adopt eco-friendly office practices in their daily work, while strengthening awareness of energy conservation and environmental protection in office areas. The employee handbook outlines the company's environmental expectations: "Canature team members take action—environmental protection starts with each individual." This fosters a positive culture of collective participation and shared responsibility.

Promoting Paperless Office Practices	The company advocates for reduced paper consumption through double-sided printing/copying and repurposing discarded paper. Departmental paper usage is tracked in real-time to monitor resource allocation.
Developing an Eco- Conscious Workspace	Office areas utilize energy-efficient equipment with optimized natural lighting and ventilation. Air-purifying plants are strategically placed to improve indoor air quality while minimizing energy usage.
Enhanced Waste Recycling System	A comprehensive waste sorting program is implemented across offices, featuring clearly labeled recycling stations with regular maintenance. Professional waste management partners handle centralized collection and processing.
Resource Conservation Initiatives	Energy-saving measures include: Elevator signage encouraging stair use for ≤3 floor transitions, HVAC systems operated within optimal temperature ranges for heating/cooling efficiency

Figure: Green Office Environment





Fostering A Green Culture

The company has deeply embedded "care for nature" into its corporate culture, cultivating a vibrant green corporate ethos. By integrating green development awareness into every employee's values and code of conduct, a positive atmosphere of collective participation and joint advancement has been established. During the reporting period, the company organized a series of environmental awareness campaigns and strengthened energy conservation and environmental protection training programs.

Enhancing Energy Conservation Awareness	Energy-saving and environmental protection promotional materials, including environmental policies and objectives, are displayed in office areas and factory premises.
Conducting Environmental Protection Training	Employees across all departments received five training sessions during the reporting period, covering topics such as energy conservation, water saving, and hazardous waste disposal.
Implementing Tree Planting and Greening Initiatives	The company actively carried out tree planting activities, adding approximately 2,200 square meters of green space within the industrial park during the reporting period.
Organizing Environmental Industrial Tours	The company hosted over 10,000 visitors during the reporting period, leveraging its resources to promote environmental education and raise awareness of sustainable practices.



Health-Centric Operations:

Advancing Social Responsibility





Focusing on Innovation Momentum

R & D Innovation System

Canature attaches great importance to product upgrading. For product innovation, we have constructed a R & D model that adapts to the market and established specialized R & D institutions, including the Group R & D Center, the Group Technology Department, and the R & D departments set up by each business unit for their respective product fields, maximizing the mobilization of the group's R & D and innovation capabilities. Currently, our company's R & D institutions are as follows::

R&D institutions R & D departments set up **Group Technology** Group R & D Center Department by each business unit Group 1 of Central Water Group 2 of Central Water Fiberglass Filter lectronics and Internet R&D nprehensive Water **Water Quality** Valve Dispenser Technology Department Filtration technology R&D Laboratory Zhengye Technology Department Purification and Purification and of Things Management Group Technology R & D Center Drinking Drinking Products Group Group

Figure: R & D institution structure

R & D Innovation Driving Force

Canature focuses on building a professional and high-quality R & D team, which serves as the core driving force for the long-term development of the enterprise.

Key Performance

During the reporting period, the total R&D investment was RMB 68.4798 million, accounting for 4.06% of the operating revenue.

As of the end of 2024, there were $154\,\text{R\&D}$ personnel, accounting for 11.10% of the total number of employees.

Canature is a national high-tech enterprise and a specialized and sophisticated enterprise in Shanghai. The "Canature Ecological Health Innovation Center" was selected for the first batch of large-enterprise open innovation center plans in Pudong New Area, Shanghai in 2024, and was selected as the fifth batch of Shanghai Academician (Expert) Workstations in 2024.



Canature has formulated systems such as the "Special Incentive Measures for Project Achievement Transformation". The current R & D system can continuously meet the everchanging product needs of customers and comprehensively improve the intelligence and digital intelligence of Canature's products. With the full-scale launch of PLM, the R & D has entered the era of comprehensive digitalization. Up to now, Canature has accumulated 351 invention patents, and there were 0 intellectual property-related disputes and litigation cases throughout the year.

R & D Innovation Achievements

With innovative design and excellent product experience, Canature's dual-tank water softener won the 2024 German iF Design Award, the Black-Gold series products won the 2024 International Design Excellence Award (IDEA) in the United States, and the "Chinese Red" series products were selected for the 2024 Shanghai Cultural and Creative Industry **Development Project.**

Figure: 2024 German iF **Design Award**



Figure: 2024 International **Design Excellence Awards** (IDEA) in the USA



Figure: 2024 Project for **Promoting the Development of Cultural and Creative Industries**



Thanks to continuous investment and innovation, Canature has won 8 product design awards, achieving remarkable R & D innovation results.

Figure: Eight product design awards won by Canature









IDEA Award

German Design Award

American Muse Award

IF Design Award









Red Cotton China Design Award

Red Dot Award

Contemporary **Good Design Award**

Red Star Award



Intellectual Property Protection

Over the years, in order to continuously enhance Canature's R & D and innovation capabilities and thoroughly implement the protection of Canature's intellectual property rights, Canature has successively applied for and passed a series of patent technology certifications (including invention patents, utility model patents, design patents, and software copyrights), and integrated the intellectual property management system into various links such as production, sales, procurement, and personnel management. It strictly adheres to the intellectual property management system standards and has established a management model guided by standards. Canature has established an effective intellectual property protection system (GB/T 29490 Intellectual Property Management System) to enhance the innovation awareness of employees, improve Canature's intellectual property management level, prevent intellectual property risks, and ensure Canature's sustainable and stable development.

Collaborating with the Industry for Progress

Canature gives full play to its leading, driving, exemplary, and promotional roles, as well as its achievement transformation capabilities. It actively participates in various industry activities, conducts in-depth exchanges and discussions with experts from multiple parties, shares practical experiences and development achievements, and promotes the continuous development of the industry.

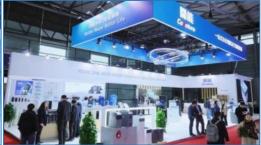
International Exchanges and Exhibitions

Canature actively participates in international exchanges and exhibition activities, showcases its profound technical and product capabilities, and jointly explores the development and industry trends of the water purification industry.

Figure: The 16th Shanghai International Water Exhibition



Figure: Aquatech China 2024 Asian Water
Technology Exhibition





Industry Standard Establishment

As one of the drafting units of the national standard "Minimum Allowable Values of Water Efficiency and Water Efficiency Grades for Water Purifiers", Canature actively participates in the formulation of industry standards and promotes the innovation of water-saving technologies.

Canature participated in the compilation of T/STIC 110099-2024 "Grading Standards for Domestic and Similar-Use Water Softeners", which raised the standard limits of regenerated salt consumption and regenerated water consumption rate and improved relevant test methods, greatly promoting the entire industry to develop in the direction of energy conservation, environmental protection, and resource consumption reduction.

Key Performance

Up to now, Canature has a cumulative of 351 patents and has won 8 product design awards.

During the reporting period, there were 0 intellectual property dispute litigations, and 4 international exchange and exhibition activities were carried out

The Foundation of Quality

Canature always regards product quality as the core of enterprise development. It has established a systematic quality management system and constructed an industry-leading quality control system through full-process digital management, international authoritative certifications, innovative R & D investment, and strict supply chain control to ensure product safety and reliability and continuously lead the high-standard development of the residential water treatment industry.

Quality Management

Canature has established a complete and mature product quality management system and process system, and formulated corresponding management measures for each key node in the production process to achieve the quality management of the entire product life cycle, effectively improving Canature's quality management efficiency.



Adhering to the principle of continuous improvement, the quality methodology of full-staff, comprehensive, and all-element participation is further integrated into daily management practices during the high-speed development of the enterprise, empowering the achievement of excellent quality and brand reputation.

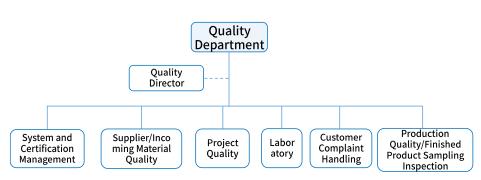


Figure: the quality management system structure

Full-Life-Cycle Digital Quality Management

In 2024, Canature officially launched the digital quality management system D-QMS, covering the entire life-cycle management from product design, raw material procurement, production and manufacturing, inspection and testing to after-sales service. This system is integrated with eight major systems such as PLM, MES, and SRM to achieve real-time sharing and in-depth analysis of quality data. It accurately identifies risks through SPC (Statistical Process Control) and a big data platform, driving scientific quality decision-making. For example, the system can monitor the key parameters of RO reverse osmosis water purifiers in real-time to ensure the net water production rate.

International Certifications and High-Standard Testing

Canature is equipped with a professional water quality testing laboratory and an automated production line. All core products have passed international authoritative certifications such as NSF in the United States, TüV in Germany, CE and RoHS in the European Union, and some components have obtained the KTW certification (German market access standard). There are 21 product certifications involving China, the United States, the European Union, and other countries, with a total of 179 certificates/reports.

Key Performance

As of the end of 2024, Canature had obtained 21 product certifications and 179 product certification certificates/reports



Quality Training

First-class products come from first-class quality management. In order to improve the quality of employees, improve product quality, and better serve business needs, Canature has held many quality-themed sharing sessions (such as PPAP Production Part Approval Process, P-FMEA Failure Mode and Effects Analysis, MSA Measurement System Analysis, etc.) to continuously improve product quality and customer satisfaction with products. In 2024, the Quality Management Department carried out training on "CCC & RoHS & REACH Compliance Communication" and "Unlocking the Path of 'Compliance' and Shouldering the Heavy Responsibility of 'Avoiding Risks'" with the theme of "Quality Compliance", continuously improving employees' quality control awareness.

Figure: the digital quality management system D-QMS



Figure: quality-themed sharing sessions



Quality Management System

Canature always regards the quality management system as the cornerstone of enterprise development and creates a healthy life for global users with high-quality products and services. The currently effective and operating management systems include eight major management systems such as the ISO 9001 Quality Management System, ISO 14001 Environmental Management System, ISO 45001 Occupational Health and Safety Management System, Amfori BSCI Social Responsibility Management System, GB/T 29490 Intellectual Property Management System, GB/T 23001 Integration of Informatization and Industrialization Management System, ISO 50001 Energy Management System, etc. all of which have passed the certifications of domestic and international authoritative institutions. The diversification of system standards is conducive to overall planning, optimizing the organizational management structure and resource allocation, and scientifically evaluating. It is also conducive to cultivating compound talents, greatly reducing Canature's management costs, and improving the operating efficiency and management level of the management system.



Canature has also actively explored and applied technologies such as IoT and visual inspection to improve product quality and construct a product full-life-cycle service management system. After years of deep cultivation in intelligent manufacturing, Canature has continuously consolidated the foundation of intelligent manufacturing and green manufacturing, forming a good industrial demonstration effect. It has successively been rated as a "National Green Factory", a "Shanghai Intelligent Factory", a "National Service-Oriented Manufacturing Demonstration Enterprise", etc., and was selected for the list of the first batch of excellent-level intelligent factory projects in China.

Key Performance

In 2024, Canature passed the supervision and review of 8 management systems, and the "Al-Model-Driven Intelligent Factory for Water Purification Equipment" project was successfully selected for the list of the first batch of excellent-level intelligent factory projects in China

Sustainable Supply Chain

Supplier Access and Management

Canature conducts supplier access and daily management in accordance with the "Procurement Management Procedure". According to the importance of materials, suppliers are classified into three levels: A (important), B (general), and C (auxiliary), and a scientific procurement cooperation system is established. Each year, re-evaluations and inspections of the validity of inspection certificates are carried out for Class A and Class B suppliers, while Class C low-value consumable suppliers are exempt from evaluation. Canature eliminates unqualified suppliers based on daily evaluations and regular assessments, effectively manages suppliers, promotes a sustainable supply chain, continuously improves product quality, reduces procurement costs, reduces resource consumption, builds a brand image, and enhances its core competitiveness.

Canature standardizes new suppliers according to the "Supplier Situation Questionnaire", conducts a full-process assessment from the production licenses related to procurement requirements, the industry-required qualifications, certifications, and third-party test reports for the products or services provided, establishes supplier files, selects suppliers that meet the requirements and business needs, and includes them in the list of qualified suppliers.



Suppliers are comprehensively evaluated from multiple aspects such as comprehensive capabilities, quality management systems, R & D and design capabilities, ECN change management, and supplier management. Suppliers are urged to rectify the deficiencies found during the review process. The review results classify suppliers into three levels: I, II, and III according to the score. Levels I and II are qualified suppliers, and Level I is preferred for cooperation in business. Level III is an unqualified supplier, and cooperation will be suspended.

Supply Chain Security Assurance

In order to further enhance Canature's supplier management capabilities, optimize the procurement process, improve procurement decision-making capabilities, enhance supply chain synergy, and reduce procurement costs and risks, Canature has collaborated with professional institutions to build a Supplier Relationship Management (SRM) system, helping suppliers master the usage of the SRM system and facilitating better cooperation.

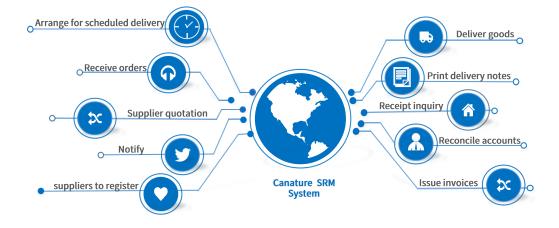


Figure: Canature SRM (Supplier Relationship Management) System



Anti-Corruption and Anti-Bribery

Canature strictly abides by national and local laws and regulations such as the "Anti-Monopoly Law of the People's Republic of China" and the "Anti-Unfair Competition Law of the People's Republic of China", and has established the "Anti-Corruption and Anti-Commercial Bribery System" for customers, suppliers, and other business partners. By improving the internal audit and supervision system and strengthening the audit and supervision efforts, it comprehensively prevents, eliminates, and combats illegal and unethical practices. Canature encourages employees and relevant parties to report various corrupt behaviors and keeps the information of whistleblowers confidential.

Key Performance

As of the end of 2024, Canature had a total of 238 suppliers. During the reporting period, 4 new suppliers were added, and the signing rate of supplier integrity agreements was 100%

The Beauty of Health

Service System

Canature adheres to the principle of "oriented by customer needs and centered on customer satisfaction", formulates a series of customer service management systems such as the "Customer Product Quality Information Feedback Management Procedure", the "After-Sales Service Management Procedure", and the "Customer Satisfaction Measurement and Monitoring Management Procedure", and establishes a digital intelligent platform to provide customers with comprehensive and high-quality systematic services. It continuously optimizes the customer service management system and improves the professional quality and service level of the team.



Meeting Demand Guarantee

In response to the different levels and application scenarios of customers, Canature has developed corresponding products to provide customers with diverse choices.



With its outstanding one-stop water treatment solution capabilities, Canature's innovative achievements in the field of productive services have been widely recognized by society. Canature was listed on the "China Brand Night" of the 10th China Brand Economy (Shanghai) Forum and the "SFEO Productive Service Industry Brand Value List".

Canature's products, with their energy-saving and consumption-reducing technical advantages, have been successfully applied in national key projects such as the Beijing Olympics, the 301 Hospital, and the Shanghai World Expo. It is also the provider of public direct-drinking water equipment for many well-known tourist attractions in Shanghai. Its brands such as Canature and Pentair in the domestic terminal household water treatment market, and brands such as Novo, Hydrotech, and Rainfresh of its Canadian subsidiary in the North American water treatment market have a good reputation. According to the statistics of the Shanghai Household Electrical Appliances Industry Association, the market share of Canature's whole-house water purifiers and whole-house water softeners in the Shanghai area has exceeded 35% for three consecutive years, ranking first.



After-Sales Service

Canature believes that customer service is of great importance to the enterprise. To ensure the timely response to customer complaints, Canature has developed standardized service processes such as the "Customer Product Quality Information Feedback Management Procedure", the "After-Sales Service Management Procedure", and the "Customer Satisfaction Measurement and Monitoring Management Procedure", and continuously improves the service quality.

Canature improves customer satisfaction, loyalty, and word-of-mouth through customer satisfaction management, after-sales service management, and customer complaint management, achieving continuous business growth and development. Customers can provide feedback and communicate through communication methods such as telephone, email, WeChat, and QQ. Canature classifies complaints according to the source, object, content, importance, and urgency of the complaints, and sets up corresponding processing windows. To better address customers' after-sales demands, Canature currently has 5 DSR service stations and is equipped with a service vehicle real-time monitoring system to quickly respond to customer demands.



Figure: DSR service station



Customer Privacy Protection

Canature strictly abides by the "Personal Information Protection Law of the People's Republic of China" to ensure the compliant use of data and protect the privacy and security of partners and customers. Canature strictly supervises data transmission. If relevant positions need to retrieve, copy, print, or electronically transmit data related to partners and customers, they must obtain the approval and filing of relevant responsible persons. For information leakages, Canature will take corresponding punishment measures according to the severity of the circumstances in accordance with the system regulations to ensure data security.

Key Performance

As of the end of 2024, Canature had 5 DSR service stations, and there were 0 cases of illegal leakage of customer information. The brand value reached RMB 472.98 million

Customer Satisfaction Management

Canature attaches great importance to customer needs and feedback, formulates the "Customer Satisfaction Measurement and Monitoring Management Procedure", and regularly conducts customer satisfaction surveys to widely collect customers' scores and suggestions on quality, delivery, service, price, flexibility, etc. This objectively evaluates Canature's ability to meet customer needs and the compliance of the quality management system, continuously improves the quality management system, enhances customer satisfaction and loyalty, and promotes the long-term sustainable development of the enterprise. In 2024, Canature achieved all the established quality targets, and the customer satisfaction index reached a new high.

Key Performance

During the reporting period, the customer complaint resolution rate was 100%, and the customer satisfaction score (on a 100-point scale) was 93.1



People-Oriented Approach

Employee Employment and Recruitment

Canature strictly abides by relevant laws and regulations such as the Labor Law of the People's Republic of China, the Labor Contract Law of the People's Republic of China, and the Social Insurance Law of the People's Republic of China to establish legal employment relationships with employees. It also strictly adheres to laws and regulations including the Trade Union Law of the People's Republic of China, the Law of the People's Republic of China on the Protection of Women's Rights and Interests, and the Regulations on the Prohibition of Child Labor to safeguard employees' legitimate rights to freely join legal organizations and associations. Canature firmly prohibits the use of child labor and forced labor and does not discriminate against employees on the basis of gender, age, height, appearance, religious belief, etc.

Adhering to the principles of openness, fairness, selection of the best, and suitability, Canature regulates the personnel recruitment process and improves the talent selection mechanism in accordance with regulations such as the Employee Handbook formulated by Canature to meet the needs of its continuous and rapid development.

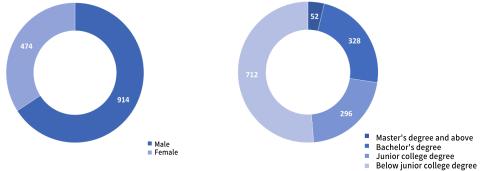
Canature has diverse recruitment methods. It fully attracts campus talents by holding promotional events and job fairs in universities. Meanwhile, it combines online channels such as recruitment websites and social media with offline channels like on-site job fairs to ensure comprehensive talent recruitment. In 2024, Canature participated in 7 offline job fairs and arranged interviews recommended by labor agencies on every working day.

Key Performance

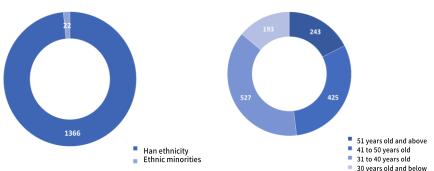
As of the end of 2024, Canature had a total of 1,388 employees. During the reporting period, 7 offline recruitment events were carried out, and 239 people were recruited (excluding the North American region).











Employee Remuneration

Employee Remuneration

Canature offers competitive compensation to employees to maximize their work enthusiasm. The determination of salaries is mainly based on factors such as employees' job responsibilities, skills, work experience, and personal qualifications. Salaries are not lower than the minimum wage standard stipulated by the local government and are paid on time every month.

Canature regularly conducts annual performance appraisals. Whether to adjust employees' salaries and the extent of the adjustment will be comprehensively evaluated based on factors such as changes in the compensation market, the price index, Canature's performance, employees' job changes, level promotions or demotions, and their performance.



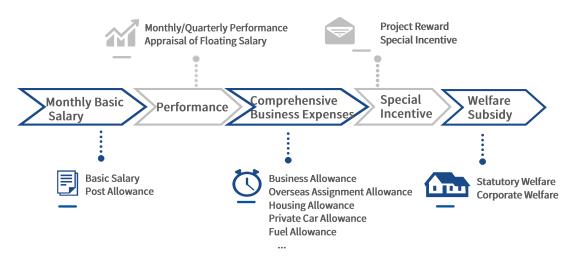


Figure: Composition of Employee Remuneration

Employee Benefits

Canature provides employees with the "Five Social Insurance and One Housing Fund" (endowment insurance, medical insurance, unemployment insurance, work-related injury insurance, maternity insurance, and housing provident fund), paid leave, meal allowances, etc., in accordance with national legal requirements. It also offers dormitories to some managers, R & D technicians, and key production workers. In addition, Canature is equipped with leisure and sports facilities such as basketball courts, gyms, and libraries.

Canature regularly organizes a variety of activities, including swimming competitions, fun sports meetings, basketball games, Children's Day parent-child activities, and Christmas parties.





Employee Care

Since its founding, Canature has invested a large amount of capital and energy in planning and building the park. Upholding a profound corporate culture of "putting people first", Canature has deepened its care for employees from multiple dimensions and in an all-round way. It is committed to creating a warm and harmonious working environment for every employee, practicing Canature's "family" culture with actions, and enhancing the happiness index of employees. Canature respects the wishes of employees and allows them to freely choose to join the labor union.

At the same time, Canature pays attention to the care of female employees. Female employees are paid in accordance with relevant regulations during prenatal check-up leave, maternity leave, breastfeeding leave, and Women's Day leave. Canature has set up one mother-and-baby room. During the Women's Day activities in 2024, gifts were given to 314 female employees in the park, and activities were held for them. At the same time, Canature focuses on the career development of female employees. Currently, the proportion of women in senior leadership positions is 25%.

Figure: Rest Area of the Labor Union



Figure: Canature Coffee Bar



Figure: CAN Space



Figure: activities of Goddesses'





Key Performance

By the end of 2024, Canature had set up 1 mother-and-baby room. Female senior leaders accounted for approximately 25% of the total number of senior leaders. The labor union had a total of 507 employees, and the proportion of union employees to the total number of people in the park was 68%.

Employee Development and Training

Canature adheres to the corporate values of honesty, harmony, diligence and professionalism in selecting and cultivating its employee team. It provides employees with various promotion channels. Through the establishment of a good professional platform, 70% of the managers and key employees have undergone job adjustments or job redesigns within three years. Among them, about 70-80% of the members of the management team are recruited through internal competition in Canature. And through internal and external training, Canature continuously enhances the incubation of talents, so as to build a talent echelon management system. Canature attaches great importance to employee development, safeguards the interests of shareholders, and maintains the stable and sound operation of Canature.

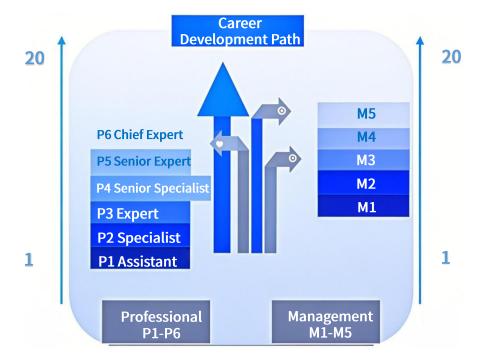
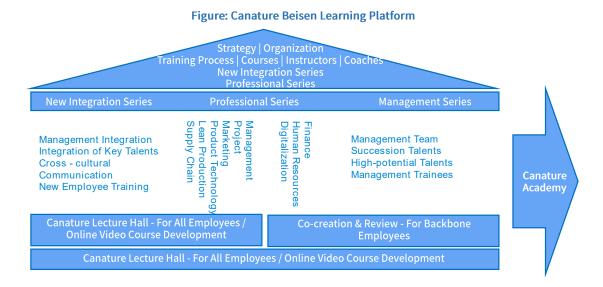


Figure: Canature's Career Development Path



In 2023, Canature launched the Beisen online learning platform and carried out online learning projects in a more personalized manner. 2024 was the first year of the new operation of Canature's learning platform. Through learning plans and training programs, the platform covered the learning needs throughout the year. With diversified course contents and flexible learning modes, it effectively empowered employees to improve their knowledge and develop their skills.



Canature has established a comprehensive and differentiated training system, which covers compulsory courses such as production skills and safety education, and has also developed optional courses like leadership training to broaden employees' horizons. With diverse participation methods including challenges, written examinations, workshops, summary defenses, and on-site practical operations, it helps employees enhance themselves from multiple dimensions.

Over the past three years, Canature has systematically promoted organizational change and leadership development projects. Through the implementation of management training programs for middle and senior management levels at the China Europe International Business School in a stratified manner, and the supporting development of diversified cultivation forms such as themed workshops and outdoor development activities, it has empowered more than 200 employees in total to complete the construction of the leadership development system.



Figure: Leadership Training in Hiking



Figure: Lean Logistics and Supply Chain





Figure: Workshop on Product Compliance
Practice Discussion





Project	Indicator	Project	Indicator	
Official Instructor	38	Newly Added Learning Plans	14	
Authorized Instructor / Person	164	Cumulative Arrangement of Learning / Person-time	186	
Number of Lectures Given in 2024 / Times	251	Number of People Achieving the Learning Objectives / Person-time	152	
nstructor Teaching Satisfaction Score (on a scale of 10)	9.58	On-time Completion Rate /%	95.39	
Number of New Online Courses Added / Session	30	Newly Added Training Projects / Item	516	
Number of People Completing the Study / Person-time	2,364	/hCumulative Total Duration of In-person Courses / h	1,088.37	
Number of People Studying the Courses / Person-time	2,760	Number of People Covered by the Training / Person- time	6,444	
Total Study Duration / h	2,890.76	Number of Graduates / Person-time	223	



Project	Indicator	Project	Indicator	
Average Study Duration per	erage Study Duration per Number o		100	
Person / h	5.31	for Training / Person-time	182	
Number of Training Sessions for New Group Employees / Session	3	Completion Rate of		
		Professional Training Plans	98	
		/%		
Number of People Participating		Duration of Professional In-		
in Professional Training /	8,066	8,066		
Person-time		person Courses		

Canature designates and selects the core management teams of business lines every year to participate in training programs such as those of the China Europe International Business School and the MBA program of Shanghai Jiao Tong University. At the same time, an internal knowledge feedback mechanism is established to systematically transform cutting-edge management theories and benchmark cases. Through diversified approaches such as departmental discussions, Canature promotes the precipitation of organizational knowledge and its practical application.

In terms of the development of professional and technical talents, Canature fully sponsors technical and business personnel to complete the international certification of PMI project management, systematically improving their management capabilities.

Employee Protection

Employee Protection

Employees are the driving force behind the continuous development of Canature. We have the responsibility to ensure the safety of our employees, and we actively take measures to reduce the risk of accidents and maintain a safe working environment. To this end, we start from aspects such as production safety, physical examinations and insurance, providing a safe working environment, and protecting against occupational diseases, so as to safeguard the health and safety of our employees.



Safety Assurance

Canature attaches great importance to the work of enterprise production safety. In accordance with the construction and management requirements of the ISO9001 quality management system and the ISO14001 environmental management system, it has set up specialized management institutions and personnel. Canature has formulated various safety systems such as the "Production Target Management System", the "Safety Institution and Personnel Placement Management System", the "Work Safety Responsibility System Management System", and the "Work Safety Responsibility System". It regularly conducts inspections for potential safety hazards in production and fire drills, and has carried out safety education and training on multiple occasions.

Canature is equipped with two full-time occupational health management personnel. At the same time, it provides production workers with complete labor protection supplies, such as dust-proof goggles, earplugs, masks, labor protection shoes, etc. Canature regularly hires third-party institutions to detect the occupational disease hazard factors existing in the workplace, and the relevant test results all meet the safety requirements.

In order to enhance the ability to prevent and handle sudden production safety accidents and respond scientifically to various types of accidents that may occur during the production process, Canature has formulated various safety emergency response plans, including special emergency plans for chemical accidents, special emergency plans for fire accidents, special emergency plans for mechanical injury accidents, comprehensive emergency response plans for production safety accidents, and special emergency plans for special equipment accidents. The total amount of various safety investments throughout the year reached 2.68 million yuan.

Key Performance

As of 2024, Canature has a total of 45 safety management systems and 2 full-time occupational health management personnel.

During the reporting period, Canature carried out 3 fire drills, 25 safety education and training sessions, conducted inspections for 205 potential safety hazards, and invested a total of RMB 2.68 million in safety.



Each department of Canature has formulated a decomposition plan for production safety objectives and indicators, and effectively implemented all aspects of decomposition, execution, and assessment. At the same time, Canature adheres to the national safety policy of "safety first, prevention-oriented, and comprehensive management", formulates a medium- and long-term plan for enterprise production safety, focuses on people-oriented principles, and further improves various specific tasks of safety standardization. The completion situation of production safety in 2024 and the production safety management objectives in 2025 of Canature are as follows:

Indicator	Unit	Completion Status of	Work Safety Indicator in	
		Work Safety in 2024	2025	
Major Safety Accidents	Times	0	0	
Occurrences of Occupational	Times	0	0	
Diseases			.	
Fire and Explosion Accidents	Times	0	0	
Major Equipment Accidents	Times	0	1	
Minor Injury Accidents	Times	5	<5	
Rate of Special Type Workers	%	100	100	
Working with Valid Certificates	70	100	100	
Inspection Rate of Special	%	100	100	
Equipment	70	100	100	
Rectification Rate of Potential	0/	100	100	
Hazards	%		100	
Rate of Safety Education	%	100	100	
Signing Rate of Safety Liability	%	100	100	

Canature provides occupational disease health check-ups for all front-line employees, with a coverage rate of 100% for special positions. Moreover, according to the exposure situation of occupational hazard factors in employees' work positions, it provides them with special inspection items.

Key Performance

During the reporting period, Canature carried out occupational disease physical examinations for 131 person-times, with a special inspection cost of RMB 26,100 invested.



Safety Training

Canature has established a complete safety training system. Different training courses have been set up for new employees, special groups, and workers, etc., including training on the use of special equipment, occupational health training, work safety training, training on operation procedures, etc. The training levels include Canature level, department level, workshop level, and team level. In order to improve employees' safety awareness and safe operation capabilities, enhance their sense of responsibility for work safety, and achieve work safety goals, in addition to providing safety training and setting up safety columns, Canature also conducts publicity through various forms such as multimedia demonstrations and drills to effectively improve employees' safety awareness and quality.

Canature has formulated several comprehensive and special emergency response plans. In 2024, it organized and carried out 3 fire emergency evacuation, fire extinguishing and rescue drills in total, and the participants basically covered the entire park. At the same time, it organized and carried out drills for hazardous chemical leakage, mechanical injury and electric shock accidents. In addition, Canature also regularly updates the data of the intelligent work safety management platform and enters relevant records, and establishes a risk database.

Figure: Drills for Mechanical Injury and Electric Shock
AccidentsManagement



Figure: Drills for Hazardous Chemicals



Figure: Fire Emergency Evacuation,
Fire Extinguishing and Rescue





Key Performance

By the end of 2024, Canature had 5 comprehensive and special emergency response plans.

During the reporting period, Canature carried out 17 safety education and training sessions, with approximately 250 people participating in the safety training. It also conducted 1 drill for hazardous chemical leakage, mechanical and electric shock accidents.

Social Responsibility

In the process of its own development, Canature actively assumes social responsibilities, participates in public welfare donations and sponsorships, makes every effort to boost rural revitalization, provides assistance to vulnerable groups in society, pays attention to social needs, continuously conveys warmth, and contributes to the construction of a harmonious society.

Canature actively fulfills its social responsibilities together with the Shanghai Jianguo Social Welfare Foundation (This is the first domestic public welfare foundation without a government background, which was founded in 1993 with an investment of 10 million yuan by Qu Jianguo, Canature's chairman. Hereinafter referred to as the "Jianguo Foundation"). Since its establishment, the Jianguo Foundation has cumulatively donated more than 50 million yuan to society. The trade union committee of Canature has organized several fundraising activities in response to employees' major illnesses and accidental incidents. The employees of Canature actively participate in social fundraising and widely engage in social welfare activities such as voluntary blood donation, and donating money and goods. Mr. Qu Jianguo, the chairman of Canature, has long been committed to charitable contributions. Under the leadership of Chairman Qu Jianguo, Canature continuously gives back to society.



Charity and Public Welfare

The Jianguo Foundation, in collaboration with Canature, donated 90 water purification devices to 63 elderly care institutions in Pudong. After putting forward the initiative of "Supporting the Elderly's Health, Starting with Clean Water", it also donated 1,637 pieces of winter cotton clothing and 10,000 kilograms of ecological rice to the elderly in Huandong Central Village, Zhangjiang Town, and Changjiang Village, Huinan Town, Pudong New Area, Shanghai. In 2024, Canature, together with the Jianguo Foundation, provided assistance totaling 170,000 yuan to 5 employees.

Picture: Donation of ecological rice Picture: Donation of winter clothes





In 2024, Mr. Qu Jianguo took practical actions to propel the cause of charity to new heights by initiating and establishing the "Industrial Bank Jianguo Health Charity Trust" project. He formed the trust property with equity assets and, by leveraging the professional capabilities of the Shanghai Branch of Industrial Bank and Industrial Trust, hopes to continuously support public welfare and charity initiatives through the income from equity dividends. The total scale of this project is expected to reach 35 million yuan, making it one of the larger and more influential charity trust projects established by individual consignors in 2024.

The establishment of this charity trust represents another innovative attempt by Mr. Qu Jianguo, Canature's chairman. It sets a positive example for entrepreneurs to participate in charitable causes, effectively bringing together the loving efforts from all sectors of society. With the help of professional management and operation, the charitable funds will be able to exert the greatest social benefits in areas such as rural revitalization, disease relief, assistance for students and the elderly, life sciences, environmental protection and health, poverty alleviation and assistance to the needy, etc. It will truly improve the living conditions of the beneficiaries and enhance the social welfare level.





Figure: Signing of the Memorandum of xingye Trust · xingye Bank Jianguo Health Charity Trust

Assist in the development of education and employment

In 2024, the Jianguo Foundation established education development funds and scholarships in various universities, promoting cooperation between enterprises and universities and driving the integration of production, education, and research. For instance, it donated 1 million yuan to the "One Health Fund" of the Education Development Foundation of Fudan University, set up the "Strong Country Scholarship" in Hainan Medical University with a donation of 2.5 million yuan, pledged to donate 2.5 million yuan to Hainan Medical College within five years, established a special student aid fund totaling 1 million yuan over five years in the University of Shanghai for Science and Technology, and distributed the Jianguo Scholarship worth 500,000 yuan in Shanghai University of Traditional Chinese Medicine in 2024.

Meanwhile, to help ethnic minorities solve employment problems, the foundation donated 150,000 yuan to the yak wool handicraft weaving project in Dawu Town, Maqin County, Guoluo Tibetan Autonomous Prefecture, Qinghai Province, to purchase production equipment and renovate the production workshop. This has promoted the development of the local characteristic handicraft industry and solved the employment problem of middle-aged Tibetan women.



Popular Science Research and Study, Environmental Protection Publicity

Since its founding, Canature has been actively fulfilling its social responsibilities. The Shanghai headquarters park, as an industrial tourism base, has always been open to all sectors of society. It receives tens of thousands of visitors every year, showcasing to them the process of transformation from a traditional manufacturing enterprise to a digital and intelligent one, allowing everyone to truly feel the development and achievements of Made in China. At the same time, it enables more social groups and children to understand the importance of protecting the environment and water resources and cultivate good and healthy lifestyles. In 2024, Canature's environmental water treatment technology science popularization base was rated as a "Featured Research and Study Base in Pudong New Area in 2023".

Advocate the concept of a smoke-free environment

Canature cares about the health of its employees and the public and actively promotes the construction of a smoke-free environment. Mr. Qu Jianguo, Canature's chairman, sets an example by personally leading the management team to actively respond to the call for banning smoking and strictly abide by the smoking ban regulations. Through the exemplary actions of the management team, a top-down smoking ban culture has been formed within the enterprise. This has effectively promoted the in-depth dissemination of the smoke-free concept within Canature, safeguarded the physical health of employees, improved the quality of the working environment, demonstrated Canature's concern for the health of its employees, and reflected its profound understanding of corporate social responsibility. It has set a good example for society in terms of emphasizing health and advocating a smoke-free lifestyle.

Key Performance

By the end of 2024, through the Jianguo Foundation, Canature had cumulatively donated 90 water purification devices to 63 elderly care institutions. The scale of the Industrial Bank Jianguo Health Charity Trust initiated and established by Mr. Qu Jianguo, Canature's chairman, reached RMB 35 million.

It provided assistance to $\frac{5}{10}$ employees in need, with the amount of assistance for these employees being approximately RMB $\frac{170}{10}$ thousan. During the external reporting period, through the Jianguo Foundation, the total amount of assistance for educational development within Canature was RMB $\frac{7.5}{100}$ million, and the amount of assistance for employment was RMB $\frac{1.5}{100}$ million.



Innovative Governance: Building the Trust Cornerstone





Oranizational Structure

The Company strictly adheres to the Company Law of the People's Republic of China (the "Company Law"), the Securities Law of the People's Republic of China (the "Securities Law"), the GEM Listing Rules of the Shenzhen Stock Exchange (the "Listing Rules"), and other relevant laws and regulations to continuously refine its governance structure and strengthen internal controls, establishing a scientific and standardized organizational framework.

During the reporting period, the Company's governance bodies at all levels operated with clearly defined responsibilities, mutual checks and balances, and efficient coordination, ensuring standardized and effective decision-making, execution, and supervision.

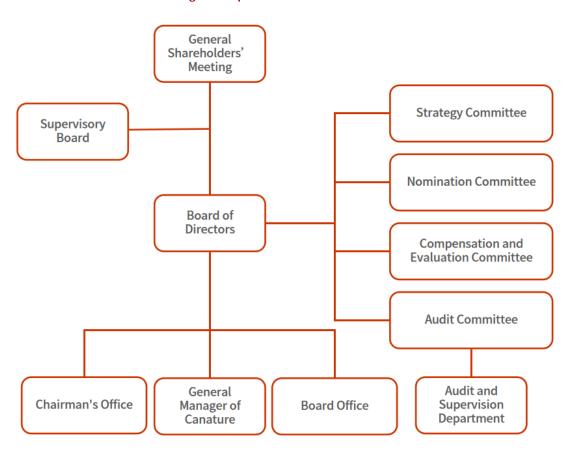


Figure: Corporate Governance Structure



Three-Tier Governance

Sound corporate governance is the cornerstone of sustainable operations. To establish a scientific, standardized, and well-balanced governance system, the Company rigorously complies with the Company Law, Securities Law, Guidelines for Corporate Governance of Listed Companies, and other relevant regulations. During the reporting period, the Company revised its Articles of Association of Canature Health Technology Group Co., Ltd. (the "Articles of Association") and Rules of Procedure for the Board of Directors, and formulated governance systems including the ESG Management System, Working Rules for Special Meetings of Independent Directors, and Internal Control System.

General Shareholders' Meeting

The General Shareholders' Meeting, composed of all shareholders, serves as the supreme authority for corporate decision-making and shareholder interests.

During the reporting period, the General Shareholders' Meeting reviewed and approved proposals such as profit distribution, the formulation of the Accounting Firm Selection System, and foreign exchange hedging operations. All meetings were convened and conducted in compliance with the Company Law, Securities Law, Rules for Shareholders' Meetings of Listed Companies, and the Articles of Association, ensuring shareholders' rights to information, participation, and voting. The Company diligently fulfilled its disclosure obligations as a listed entity.

Key Performance

During the reporting period, the General Shareholders' Meeting was held $\frac{4}{2}$ times, and $\frac{19}{2}$ proposals were deliberated

Board Of Directors

The Board of Directors is accountable to the General Shareholders' Meeting and exercises decision-making authority within the scope defined by the Company Law, Listing Rules, SZSE Listed Company Self-Regulatory Guidelines No. 2 – Standard Operations for ChiNext Listed Companies, the Articles of Association, and resolutions of the General Shareholders' Meeting. Key responsibilities include convening shareholders' meetings, executing resolutions, and determining business plans.



Key Performance

During the reporting period, the board of directors held 10 meetings, deliberated 43 proposals, and the attendance rate of directors was 100%

The Board has established four specialized committees: Audit Committee, Nomination Committee, Compensation and Evaluation Committee, and Strategy Committee, to provide advisory support on strategic planning, internal controls, and major investments, ensuring efficient and scientific decision-making.

Key Performance

During the reporting period, the Audit Committee held 5 meetings, the Compensation and Evaluation Committee held 2 meetings, and the Strategy Committee held 2 meetings

The Company prioritizes diversity in Board composition, enhancing representation across gender, experience, qualifications, and professional backgrounds. Board members possess expertise spanning finance, business administration, engineering, and manufacturing.

As of the date of this report, the Board comprises five members, including two independent directors. In accordance with the Administrative Measures for Independent Directors of Listed Companies, SZSE Listed Company Self-Regulatory Guidelines No. 2 – Standard Operations for ChiNext Listed Companies, and the Articles of Association, Mr. Wang Gao, an independent director, resigned in February 2024 upon completing his six-year term. The current Board members are as follows:

Name	Position	Gender	Professional Background	Education
Qu Jianguo	Chairman	Male	Economics	Bachelor's Degree
Qu Raymond Ming	Vice Chairman & General Manager	Male	Business Administration	Master's Degree
Jin Feng	Director & Deputy General Manager	Female	Financial Management	Associate Degree
Zhu Zhenyu	Independent Director	Male	Resource Industry Economics, CPA	Doctorate
Hou Yubo	Independent Director	Male	Business Administration	Master's Degree



Key Performance

The proportion of female directors is 20%, the proportion of independent directors is 40%, the proportion of directors with a bachelor's degree or above is 80%. There is 1 director specializing in accounting

To implement the Administrative Measures for Independent Directors of Listed Companies, the Company established the Working Rules for Special Meetings of Independent Directors during the reporting period.

Key Performance

During the reporting period, 4 special meetings of independent directors were held, and a total of 7 proposals were deliberated

Supervisory Board

The Supervisory Board consists of three members, including one employee representative, in compliance with legal requirements. Supervisors diligently perform their duties under the Company Law, Articles of Association, and Rules of Procedure for the Supervisory Board, overseeing financial status, major transactions, and the legality of directors' and executives' actions to safeguard the interests of the Company and shareholders.

Key Performance

During the reporting period, the supervisory board held $\overline{7}$ meetings, deliberated $\overline{23}$ proposals, and the attendance rate of supervisors was $\overline{100\%}$

Risk Management

In alignment with the Company Law, Securities Law, Listing Rules, Guidelines for Standard Operations of GEM Listed Companies, and internal policies, the Company has established systems including the Risk Management System, Internal Audit System,



Related-Party Transaction Decision-Making System, Business Segregation System, Fundraising Management System, Foreign Investment Management System, and Foreign Exchange Hedging System to identify and mitigate risks.

During the reporting period, the Company revised the Related-Party Transaction Decision-Making System and formulated the External Financial Assistance Management System, Public Opinion Management System, and Internal Control System.

The Audit and Supervision Department conducts rigorous audits in compliance with the Guidelines for Standard Operations of GEM Listed Companies, collaborating with functional departments to enhance risk control and operational efficiency.

The Company strictly regulates related-party transactions under applicable laws and internal policies. During the reporting period, three related-party transaction resolutions were approved, with interested parties abstaining from voting and independent directors' committees conducting thorough reviews.

Key Performance

During the reporting period, the Audit and Supervision Department issued 12 audit reports.

The rate of related-party abstained from voting on related-party transaction resolutions was 100%,

The rate of review by the independent directors' special committee on related-party transactions was 100%

Shareholder Returns

The Company prioritizes shareholder returns, adhering to an "investor-centric" philosophy. In accordance with laws, regulations, and profit distribution policies under the Articles of Association, the Company ensures stable cash dividends while maintaining operational stability. In 2024, the Company distributed cash dividends four times, totaling RMB 156 million.



Key Performance

Since listing in 2011, Canature has distributed cash dividends $\frac{17}{100}$ times successively, with a total cash dividend of RMB $\frac{623}{100}$ million

During the reporting period, Canature distributed cash dividends $\frac{4}{1}$ times, with a cumulative cash dividend of RMB $\frac{156}{1}$ million

Information Disclosure And Investor Relations

The Company strictly complies with the Administrative Measures for Information Disclosure of Listed Companies, Listing Rules, and internal policies such as the Information Disclosure System, Insider Information Registration System, and Annual Report Error Accountability System to ensure truthful, accurate, timely, fair, and complete disclosures.

The Company actively engages with investors through dedicated communication channels, including phone calls, emails, online earnings briefings, and investor meetings.

Key Performance

During the reporting period, Canature issued $\frac{4}{2}$ regular reports and $\frac{146}{2}$ interim announcements

During the reporting period, Canature was punished 0 times for violations in information disclosure

During the reporting period, the company organized 2 performance exchange meetings, replied to investors' questions 100 times on the Shenzhen Stock Exchange Interactive Easy Platform, and disclosed information on investor relations activities 17 times



Appendix: Reader Feedback Form

Dear Reader, Thank you for taking the time to read Canature Health Technology Group Co., Ltd.'s 2024 Annual Environmental, Social, and Governance (ESG) Report. This is Canature's second ESG report, and we sincerely hope to receive your valuable suggestions and feedback to continuously improve our reporting in the future. 1、Which category of stakeholder do you represent or are you personally? □ Suppliers □ Government □ Investors □ Consumers ☐ Educational Institutions □ Public □Media □Others_____ 2. Your overall evaluation of this report is: □ Excellent □Good □Very Poor □ Average □Poor 3、 Is the information, indicators, and data disclosed in the report clear, accurate, and complete? □ Excellent □Good □Average □Poor □Very Poor 4、You find the convenience of reading the electronic version of the report to be: □Very convenient ☐ Somewhat convenient ☐ Merely Convenient ☐ Somewhat inconvenient □Very inconvenient 5. How do you evaluate Canature's ESG performance? 6. Your suggestions and opinions on how Canature can continuously improve its ESG performance.





Canature
Wechat official account



Canature Video Account

Canature Health Technology Group Co., Ltd.

Tel: 021-58599901 Mail:dongmiban@canature.com

Add: No. 518, Chuanda Road, Pudong New District, Shanghai.